June 18, 2020

Mr. Christopher J. Nassetta President & Chief Executive Officer Hilton Worldwide

Mr. Frank Passanante Senior Vice President Hilton Worldwide Sales - Americas

Dear Chris and Frank,

On behalf of all of our participating organizations, please accept our deepest gratitude and appreciation for the incredible leadership and generosity that Hilton and American Express demonstrated through your hotel room partnership program.

For our members, this program was in many, many cases a true lifesaver for them and their families—and, by extension—their patients. From the feedback that we have received across the country, we know that Hilton has secured many lifelong customers through this program. We also wish to thank the thousands of Hilton employees for their dedicated efforts. Our members received excellent and compassionate service from your team and appreciated the warm welcome.

At a time when just about every company in our country is facing overwhelming losses of revenue, Hilton and American Express chose to give back. You and your colleagues at Hilton and American Express have clearly demonstrated the meaning of leadership through your actions, and we are forever thankful.

We look forward to continuing our partnership, particularly as we rebuild our conference and event business in the months and years ahead.

Very sincerely,

American Academy of Physician Assistants American Association of Critical-Care Nurses American Association of Nurse Anesthetists American Association for Respiratory Care American College of Emergency Physicians American College of Surgeons American Health Care Association American Hospital Association American Nurses Association American Osteopathic Association American Society of Anesthesiologists American Thoracic Society **Emergency Nurses Association** National Association Emergency Medical Technicians National Black Nurses Association Society of Critical Care Medicine Society of Emergency Medicine Physician Assistants Society of Hospital Medicine